

# SyncML Device Management Protocol, Version 1.1.2

Approved Version 12-December-2003

Open Mobile Alliance OMA-SyncML-DMProtocol-V1\_1\_2-20031203-A

Continues the Technical Activities Originated in the SyncML Initiative



Use of this document is subject to all of the terms and conditions of the Use Agreement located at http://www.openmobilealliance.org/UseAgreement.html.

Unless this document is clearly designated as an approved specification, this document is a work in process, is not an approved Open Mobile Alliance<sup>TM</sup> specification, and is subject to revision or removal without notice.

You may use this document or any part of the document for internal or educational purposes only, provided you do not modify, edit or take out of context the information in this document in any manner. Information contained in this document may be used, at your sole risk, for any purposes. You may not use this document in any other manner without the prior written permission of the Open Mobile Alliance. The Open Mobile Alliance authorizes you to copy this document, provided that you retain all copyright and other proprietary notices contained in the original materials on any copies of the materials and that you comply strictly with these terms. This copyright permission does not constitute an endorsement of the products or services. The Open Mobile Alliance assumes no responsibility for errors or omissions in this document.

Each Open Mobile Alliance member has agreed to use reasonable endeavors to inform the Open Mobile Alliance in a timely manner of Essential IPR as it becomes aware that the Essential IPR is related to the prepared or published specification. However, the members do not have an obligation to conduct IPR searches. The declared Essential IPR is publicly available to members and non-members of the Open Mobile Alliance and may be found on the "OMA IPR Declarations" list at <a href="http://www.openmobilealliance.org/ipr.html">http://www.openmobilealliance.org/ipr.html</a>. The Open Mobile Alliance has not conducted an independent IPR review of this document and the information contained herein, and makes no representations or warranties regarding third party IPR, including without limitation patents, copyrights or trade secret rights. This document may contain inventions for which you must obtain licenses from third parties before making, using or selling the inventions. Defined terms above are set forth in the schedule to the Open Mobile Alliance Application Form.

NO REPRESENTATIONS OR WARRANTIES (WHETHER EXPRESS OR IMPLIED) ARE MADE BY THE OPEN MOBILE ALLIANCE OR ANY OPEN MOBILE ALLIANCE MEMBER OR ITS AFFILIATES REGARDING ANY OF THE IPR'S REPRESENTED ON THE "OMA IPR DECLARATIONS" LIST, INCLUDING, BUT NOT LIMITED TO THE ACCURACY, COMPLETENESS, VALIDITY OR RELEVANCE OF THE INFORMATION OR WHETHER OR NOT SUCH RIGHTS ARE ESSENTIAL OR NON-ESSENTIAL.

THE OPEN MOBILE ALLIANCE IS NOT LIABLE FOR AND HEREBY DISCLAIMS ANY DIRECT, INDIRECT, PUNITIVE, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR EXEMPLARY DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OF DOCUMENTS AND THE INFORMATION CONTAINED IN THE DOCUMENTS.

© 2003-2004 Open Mobile Alliance Ltd. All Rights Reserved.

Used with the permission of the Open Mobile Alliance Ltd. under the terms set forth above.

# Contents

1. SCOPI	E	5
2. REFEI	RENCES	6
	DRMATIVE REFERENCES	
	FORMATIVE REFERENCES	
	INOLOGY AND CONVENTIONS	
	DNVENTIONS	
	EFINITIONS	
	DDUCTION	
5. NODE	ADDRESSING	9
6. MULT	IPLE MESSAGES IN PACKAGE	10
6.1 Di	ESCRIPTION	10
6.2 Ri	EQUIREMENTS	11
7. LARG	E OBJECT HANDLING	13
8. SYNCI	ML DM PROTOCOL PACKAGES	14
8.1 SE	SSION ABORT	15
8.1.1	Description	
8.1.2	Requirement	
8.2 PA	CKAGE 0: MANAGEMENT INITIATION ALERT FROM SERVER TO CLIENT	15
	CKAGE 1: INITIALIZATION FROM CLIENT TO SERVER	
	CKAGE 2: INITIALIZATION FROM SERVER TO CLIENT	
	CKAGE 3: CLIENT RESPONSE SENT TO SERVER	
	CKAGE 4: FURTHER SERVER MANAGEMENT OPERATIONS	
9. AUTH	ENTICATION	20
10. USE	R INTERACTION COMMANDS	21
10.1 IN	TRODUCTION	21
	SER INTERACTION ALERT TYPES	
10.2.1	Display	21
10.2.2	Confirmation	
10.2.3	User input	
10.2.4	User choice	
10.2.5	Progress notification (object download)	
	SER INTERACTION OPTIONSMINDT (Minimum Display Time)	
10.3.1 10.3.2	MAXDT (Maximum Display Time)	
10.3.2	DR (Default Response)	
10.3.4	MAXLEN (Maximum length of user input)	
10.3.5	IT (Input Type)	
10.3.6	ET (Echo Type)	
11. PRO	TOCOL EXAMPLES	
11.1 O	NE-STEP PROTOCOL INITIATED BY THE SERVER	29
11.1.1	Package 1: Initialization from client to server	
11.1.2	Package 2: Initialization from server to client	
11.1.3	Package 3: Client response	
11.1.4	Package 4: Acknowledgement of client status	
	VO-STEP PROTOCOL INITIATED BY THE SERVER	
11.2.1	Package 1: Initialization from client to server	
11.2.2	Package 2: Initialization from server to client	
11.2.3	Package 3: Client response	
11.2.4	Package 4: Continue with management operations	36

11.2.5 Restart protocol iteration with Package 3: Client response			
	Package 4: Finish the protocol, no continuation		
APPENDIX	A. STATIC CONFORMANCE REQUIREMENTS (NORMATIVE)	39	
APPENDIX	B. CHANGE HISTORY (INFORMATIVE)	40	
APPENDIX	C. PROTOCOL VALUES (NORMATIVE)	41	

# 1. Scope

This document describes a management protocol using the SyncML Representation Protocol [REPPRO]. This protocol is called the SyncML Device Management Protocol, abbreviated as SyncML DM Protocol, and it defines the protocol for various management procedures.

The SyncML Initiative, Ltd. was a not-for-profit corporation formed by a group of companies who co-operated to produce an open specification for data synchronization and device management. Prior to SyncML, data synchronization and device management had been based on a set of different, proprietary protocols, each functioning only with a very limited number of devices, systems and data types. These non-interoperable technologies have complicated the tasks of users, manufacturers, service providers, and developers. Further, a proliferation of different, proprietary data synchronization and device management protocols has placed barriers to the extended use of mobile devices, has restricted data access and delivery and limited the mobility of the users.

#### SyncML Components

SyncML is a specification that contains the following main components:

- An XML-based representation protocol
- A synchronization protocol and a device management protocol
- Transport bindings for the protocol
- A device description framework for device management

### 2. References

### 2.1 Normative References

[DMCONF] "Device Management Conformance Requirements, Version 1.1.2".

Open Mobile Alliance™, OMA-SyncML-DMConRegs-V1 1 2.

URL:http:www.openmobilealliance.org/tech/docs

[DMNOTI] "Notification Initiated Session, Version 1.1.2". Open Mobile Alliance<sup>TM</sup>.

OMA-SyncML-DMNotification-V1 1 2. <u>URL:http:www.openmobilealliance.org/tech/docs</u>

[DMREPU] "SyncML Representation Protocol, Device Management Usage, Version 1.1.2".

Open Mobile Alliance™. OMA-SyncML-DMRepPro-V 1 1 2.

URL:http:www.openmobilealliance.org/tech/docs

[DMSEC] "SyncML Device Management Security, Version 1.1.2". Open Mobile Alliance<sup>TM</sup>.

OMA-SyncML-DMSecurity-V1 1 2. URL:http://www.openmobilealliance.org/tech/docs

[DMSTDOBJ] "SyncML Device Management Standardized Objects, Version 1.1.2". Open Mobile Alliance<sup>TM</sup>.

OMA-SyncML-DMStdObj-V1 1 2. URL:http://www.openmobilealliance.org/tech/docs

[DMTND] "SyncML Device Management Tree and Description, Version 1.1.2". Open Mobile Alliance<sup>TM</sup>.

OMA-SyncML-DMTND-V1 1 2. URL:http://www.openmobilealliance.org/tech/docs

[META] "SyncML Meta Information, version 1.1.2". Open Mobile Alliance™.

OMA-SyncML-MetaInfo-V1 1 2. <u>URL:http:www.openmobilealliance.org/tech/docs</u>

[REPPRO] "SyncML Representation Protocol, version 1.1.2". Open Mobile Alliance™.

OMA-SyncML-RepPro-V1 1 2. URL:http://www.openmobilealliance.org/tech/docs

[RFC2119] "Key words for use in RFCs to Indicate Requirement Levels". S. Bradner. March 1997.

URL:http://www.ietf.org/rfc/rfc2119.txt

[RFC2396] "Uniform Resource Identifiers (URI): Generic Syntax". T. Berners-Lee, et al. August 1998.

URL:http://www.ietf.org/rfc/rfc2396.txt

[RFC2616] "Hypertext Transfer Protocol -- HTTP/1.1". R. Fielding, et al. June 1999.

URL:http://www.ietf.org/rfc/rfc2616.txt

[SYNCPRO] "SyncML Data Sync Protocol, version 1.1.2". Open Mobile Alliance™.

OMA-SyncML-DataSyncProtocol-V1 1 2. URL:http://www.openmobilealliance.org/tech/docs

### 2.2 Informative References

None.

# 3. Terminology and Conventions

### 3.1 Conventions

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in [RFC2119].

All sections and appendixes, except "Scope" and "Introduction", are normative, unless they are explicitly indicated to be informative.

Any reference to components of the DTD's or XML snippets are specified in this typeface.

### 3.2 Definitions

See SyncML Representation Protocol [REPPRO] and SyncML Synchronization Protocol [SYNCPRO] for definitions of SyncML terms used within this specification.

See the DM Tree and Description document [DMTND] for definitions of terms related to the management tree.

**Full device URI** - Full path to a device resource specified in the device's context. It is always a URI relative to the devices' root node. Full device URI must always be used in the present specification.

**Message** - Atomic unit in SyncML DM Protocol , one packet that the bearer network is able to accept. One SyncML DM Protocol package could be divided into many messages.

Package - Package is a conceptual set of commands that could be spread over multiple messages.

**Resource** - A network data object or service that can be identified by a URI, as defined in Hypertext Transfer Protocol [RFC2616]. Resources may be available in multiple representations (e.g. multiple languages, data formats, size, and resolutions) or vary in other ways.

### 4. Introduction

The SyncML Device Management Protocol allows management commands to be executed on nodes. It uses a package format similar to SyncML Synchronization Protocol [SYNCPRO] and SyncML Representation Protocol [REPPRO]. A node might reflect a set of configuration parameters for a device. Actions that can be taken against this node might include reading and setting parameter keys and values. Another node might be the run-time environment for software applications on a device. Actions that can be taken against this type of node might include installing, upgrading, or uninstalling software elements.

Actions are represented by SyncML Device Management Protocol Commands, which are described in [REPPRO] and Device Management Usage [DMREPU]. The commands and message structure used correspond identically to that of the [SYNCPRO]. Thus, the DTD for the Management Protocol is the DTD from [SYNCPRO].

# 5. Node addressing

Each node MUST be addressed by a unique full device URI. URIs MUST follow requirements specified in Uniform Resource Identifiers (URI) [RFC2396] with the restrictions as specified in SyncML Device Management Tree and Descriptions [DMTND]. All URIs are case sensitive in SyncML DM Protocol. Node addressing is defined in [DMTND].

Each node has a type that determines what kind of management content can be set/read on that object. Operations on a certain node require a predefined type of value to be sent and when the object is read, a value of that type is returned. For example a certain node can have a simple text type (text/plain) so simple text values can be set while another node stores complex types like the WAP Provisioning document type and require that value set in that node come with the WAP Provisioning document MIME type. Examples for other objects with complex values can be WAP settings or installed software.

In SyncML DM Protocol, the target and source of a command are identified by the Target and Source elements respectively. Target refers to the recipient, and Source refers to the originator. Exceptions to this approach are mentioned in management commands requiring exception.

# 6. Multiple Messages In Package

# 6.1 Description

The SyncML Device Management protocol provides the functionality to transfer one SyncML package using multiple SyncML messages. This is necessary when one SyncML package is too large to be transferred in one SyncML message. For example, this limitation may be caused by the transport protocol or by the limitations of a small footprint device.

In SyncML Device Management, the role of the package as a logical grouping of items is very limited. Most restrictions occur on messages, not on packages. For example, a command must fit entirely into one message. This includes the Sequence and Atomic commands, each of which must fit entirely into one message.

In order to avoid overwhelming a client with limited resources, a server is not permitted to send new commands to a client that has not yet returned a status to previous commands. In other words, most messages sent by the server to the client will correspond to a (one message) package, except in the case where a server is sending a large object or asking for more messages (using Alert 1222). A package containing a large object datum will span as many messages as necessary to transmit the large object, as specified in Section 7.

Note that the server is always in one of the following states with respect to package boundaries:

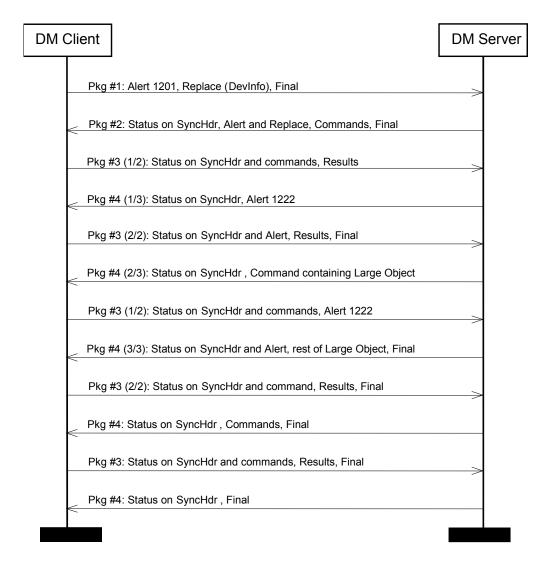
- 1. The server has sent a complete package. In this state, the server is awaiting status from the client on the commands sent in the package. Because the status and results may be large, such as the result of Get commands, the client may send multiple messages back to the server before completing its response.
- 2. The server has received a complete package (of responses) from the client. In this state, the server may send new commands to the client.
- 3. The server has sent one or more messages that are part of the same package, but has not yet sent the final message of the current package. This state is only valid when the server is sending a large object, and the package will end when the last chunk of the large object is sent.

Because the underlying transports for SyncML have a request/response form, either the client or the server may be required to send a message that contains neither new commands nor a Final flag, in order to keep the request/response cycle going.

For example, when the server is in State 1 (above), it may receive many messages from the client containing Status and Results. The server will respond to each such message sent by the client, but may not include new commands in those responses. Messages sent by the server in this state will contain a Status to the SyncHdr sent by the client and also the Alert 1222 (More Messages). Status MUST BE sent in response to Alert but MUST NOT be sent in response to Results.

It is also possible for Alert 1222 to be replaced by Alert 1223 (Session Abort) if the server wishes to abort the session.

The following chart shows an example of how multiple messages can be used.



### 6.2 Requirements

If a SyncML package is transferred in multiple SyncML messages, the last message in the package MUST include the Final element [REPPRO]. Other messages belonging to the package MUST NOT include the Final element.

The Final element MUST NOT be supplied by the client to close its package until the server has sent its Final element to close the previous package. For instance, the client MUST NOT supply the Final element to close package #2 or package #4 until the server has supplied the Final element which closes the previous package (#1 or #3, respectively). This is necessary because packages #2 and #4 constitute replies to the commands in packages #1 and #3.

The recipient of a SyncML package containing multiple messages MUST be able to ask for more messages. This is done by sending an Alert command, with the alert code 1222, back to the sender. If there are SyncML commands to be sent as a response to a preceding message, i.e. Results, the Alert command with the 1222 alert code MAY be omitted.

In the situation in which the server has sent the Final flag, and the client has not yet sent its Final flag, the server MUST respond to the client with the following "Next Message" response:

The "Next Message" response contains Alert code 1222 (or 1223 to abort), status to the SyncHdr, no other commands, and no Final flag.

A server MUST send the Final flag in every message, when possible. This is not possible during the sending of a Large Object (see Section 7), or when sending the "Next Message" response.

# 7. Large Object Handling

In SyncML DM, large objects that do not fit within one message can be transferred by splitting the object across several messages according to the Large Object Handling specified in [SYNCPRO], with the restrictions specified below.

The first restriction is that clients that support Large Object Handling must indicate this by having the value of the DevDetail/LrgObj flag set to "true". The second restriction involves how the MaxObjSize is communicated between server and client (both directions). As in the Data Synchronization Protocol, MaxObjSize is communicated in Meta information. In the DM Protocol, the MaxObjSize accepted by the sender MAY be included in Meta information for the message header (SyncHdr) sent to the other party. MaxObjSize information sent in Meta information for the SyncHdr MUST be respected by the recipient, who MUST NOT send any single object larger than this size. If MaxObjSize is not sent, the recipient is free to send objects of any size back to the sender.

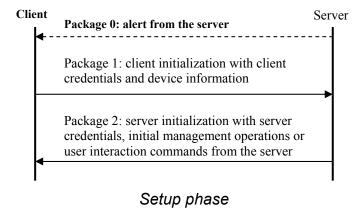
Note that the MaxObjSize remains in effect for the entire DM session, unless a new value is supplied in a subsequent message. A possible reason to send a new MaxObjSize in a later message in the same session might be that the MaxObjSize of a client might depend on free memory, which can decrease as objects are created and increase as objects are deleted. The MaxObjSize need not be a dynamic quantity, however.

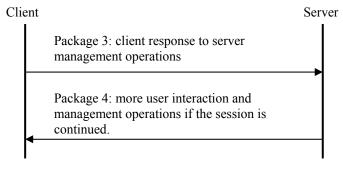
The third restriction is that if the recipient detects a new data object or command before the previous item has been completed (by the chunk without the <MoreData/> Element), the recipient MUST respond with an Alert 1225 – "End of Data for chunked object not received".

# 8. SyncML DM Protocol packages

SyncML DM Protocol consists of two parts: setup phase (authentication and device information exchange) and management phase. Management phase can be repeated as many times as the server wishes. Management sessions may start with Package 0 (the trigger). Trigger may be out-of-band depending on the environment and it is specified in SyncML Notification Initiated Session [DMNOTI].

The following chart depicts the two phases.





#### Management phase

The Management Phase consists of a number of protocol iterations. The content of the package sent from the server to the client determines whether the session must be continued or not. If the server sends management operations in a package that need responses (Status or Results) from the client, the management phase of the protocol continues with a new package from client to server containing the client's responses to those management operations. The response package from client starts a new protocol iteration. The server can send a new management operation package and therefore initiate a new protocol iteration as many times as it wishes.

When a package from server to client does not contain management operations, the client will create a package containing only Status for SyncHdr as a response to the package received from server. In this case the entire response package MUST NOT be sent and the protocol ends. A server MUST send response packages to all client packages.

Processing of packages can consume unpredictable amount of time. Therefore the SyncML DM Protocol does not specify any timeouts between packages.

If not otherwise stated by management commands, the client and server may freely choose the execution order of the management commands sent in the package. However, when execution order is required by the parent management command, commands MUST be executed in the order they were sent.

Client MUST NOT send any commands other than Replace command containing DevInfo, Results and Alert to the server.

### 8.1 Session Abort

### 8.1.1 Description

Either the client or the server may decide to abort the session at any time. Reasons for session abort may be server shutdown, client power-down, user interaction on the client, etc. In this case it is best if the aborting party sends a SESSION ABORT Alert. It is recommended that the message also include Status and Results of all the management commands that the aborting party executed before the abort operation.

If a recipient of a Session Abort sends a response to this message, the response is ignored.

Some cases of session aborts are not controllable, for example if the client goes out of coverage or its battery runs down. Servers and clients must be prepared for non-signalled session aborts as well. The requirements stated above are intended to reduce situations in which one party times out on a response from the other.

Implementations are possible (e.g. OBEX) in which the request/response roles of the transport binding may be reversed, i.e. the SyncML Client is a transport-level server, and the SyncML Server is a transport-level client. In this case, the recommendation in Section 8.1.1 above may not apply.

### 8.1.2 Requirement

Alert 1223 is used to signal an unexpected end to the device management session. The sender of the Session Abort alert MAY also include Status and Results of all the management commands that the aborting party executed before the abort operation. The sender MUST include a Final flag. A server receiving this alert SHOULD respond with a message that MUST contain status for the Alert and the SyncHdr and no new commands.

A client receiving Alert 1223 SHOULD NOT respond.

# 8.2 Package 0: Management Initiation Alert from server to client

Many devices cannot continuously listen for connections from a management server. Other devices simply do not wish to "open a port" (i.e. accept connections) for security reasons. However, most devices can receive unsolicited messages, sometimes called "notifications".

A management server can use this notification capability to cause the client to initiate a connection back to the management server. SyncML DM Protocol specifies several Management Initiation notification bearers. Definition of bearers and notification content can be found from [DMNOTI] specification.

Note that an identical effect to receiving a Management Initiation notification can be caused in other ways. For example, the user interface (UI) of the device may allow the user to tell the client to initiate a management session. Alternatively, the management client might initiate a session as the result of a timer expiring. A fault of some type in the device could also cause the management client to initiate a session.

# 8.3 Package 1: Initialization from client to server

The setup phase is virtually identical to that described in the [SYNCPRO]. The purpose of the initialization package sent by the client is:

• To send the device information (like manufacturer, model etc) to a Device Management Server as specified [DMSTDOBJ]. Client MUST send device information in the first message of management session.

- To identify the client to the server according to the rules specified in Section 9.
- To inform the server whether the management session was initiated by the server (by sending a trigger in Package 0) or by the client (like end user selecting a menu item).

The detailed requirements for the initialization package from the client to server (Package 1) are:

- 1. The requirements for the elements within the SyncHdr element.
  - The value of the VerDTD element MUST be '1.1'.
  - The value of the VerProto element MUST be 'DM/1.1'.
  - SessionID MUST be included to indicate the ID of the management session. If the client is responding to notification, with alert code SERVER-INITIATED MGMT (1200), then SessionID MUST be same as in notification. Otherwise, the client generates a SessionID which should be unique for that client. The same SessionID MUST be used throughout the whole session.
  - MsgID MUST be used to unambiguously identify the message belonging to the management session from server to client.
  - The Target element MUST be used to identify the target server.
  - The Source element MUST be used to identify the source device.
  - The Cred element MAY be included in the authentication message from the Device Management client to Device Management server as specified in Section 9.
- 2. Alert MUST be sent whether the client or the server initiated the management session in the SyncBody. The requirement for the Alert command follows:
  - CmdID is REQUIRED.
  - The Data element is used to carry the management session type which can be either SERVER-INITIATED MGMT (1200) or CLIENT-INITIATED MGMT (1201).
- 3. The device information MUST be sent using the Replace command in the SyncBody. The requirement for the Replace command follows:
  - CmdID is REQUIRED.
  - An Item element per node found from device information tree. Possible nodes in device information tree are specified in [DMSTDOBJ].
  - The Source element in the Item element MUST have a value indicating URI of node.
  - The Data element is used to carry the device information data.

The Final element MUST be used in the SyncBody for the message, which is the last in this package.

# 8.4 Package 2: Initialization from server to client

The purpose of the initialization package sent by the server is to:

- Identify the server to the client according to the rules specified in Section 9.
- Optionally, the server can send user interaction commands.
- Optionally to send management data and commands.

Package 2 MAY close the management session.

The detailed requirements for package 2 are:

- 1. The requirements for the elements within the SyncHdr element.
  - The value of the VerDTD element MUST be '1.1'.
  - The value of the VerProto element MUST be 'DM/1.1' when complying with this specification.
  - SessionID MUST be included to indicate the ID of the management session.
  - MsgID MUST be used to unambiguously identify the message belonging to the management session from server to client.
  - The Target element MUST be used to identify the target device.
  - The Source element MUST be used to identify the source device.
  - Cred element MAY be included in the authentication message according to the rules described in Section
     Server is always authenticated to the device but this authentication MAY be accomplished at the transport level.
- 2. The Status MUST be returned in the SyncBody for the SyncHdr and Alert command sent by the client.
- 3. Any management operation including user interaction in the SyncML document (e.g. Alert, Sequence, Replace) are placed into the SyncBody.
  - CmdID is REQUIRED.
  - Source MUST be used if URI is needed to further address the source dataset.
  - Target MUST be used if URI is needed to further address the target dataset.
  - The Data element inside Item is used to include the data itself unless the command does not require a Data element.
  - The Meta element inside an operation or inside an Item MUST be used when the Type or Format are not the default values [META].
- 4. The Final element MUST be used in the SyncBody for the message, which is the last in this package.

### 8.5 Package 3: Client response sent to server

The content of package 3 is:

- Results of management actions sent from server to client.
- Results of user interaction commands.

This package is sent by the client if Package 2 contained management commands that required a response from the client.

The detailed requirements for package 3 are:

- 1. The requirements for the elements within the SyncHdr element.
  - The value of the VerDTD element MUST be '1.1'.

- The value of the VerProto element MUST be 'DM/1.1'.
- SessionID MUST be included to indicate the ID of the management session.
- MsgID MUST be used to unambiguously identify the message belonging to the management session from server to client.
- The Target element MUST be used to identify the target device.
- The Source element MUST be used to identify the source device.
- 2. Status MUST be returned for the SyncHdr and Alert command sent by the device management server in the SyncBody.
- 3. Status MUST be returned in the SyncBody for management operations sent by the server in Package 2.
- 4. Results MUST be returned in the SyncBody for successful Get operations sent by the server in the previous package and the following requirements apply:
  - Results MUST contain Meta element with Type and Format elements describing content of Data element, unless the Type and Format have the default values [META].
  - Items in Results MUST contain the Source element that specifies the source URI.

The Final element MUST be used in the SyncBody for the message, which is the last in this package.

### 8.6 Package 4: Further server management operations

Package 4 is used to close the management session. If the server sends any operation in Package 4 that needs response from the client, the protocol restarts from Package 3 with a new protocol iteration.

The detailed requirements for package 4 are:

- 1. The requirements for the elements within the SyncHdr element.
  - The value of the VerDTD element MUST be '1.1'.
  - The value of the VerProto element MUST be 'DM/1.1'.
  - SessionID MUST be included to indicate the ID of the management session.
  - MsgID MUST be used to unambiguously identify the message belonging to the management session from server to client.
  - The Target element MUST be used to identify the target device.
  - The Source element MUST be used to identify the source device.
- 2. Status MUST be returned for the SyncHdr sent by the device management server in the SyncBody.
- 3. Any management operation including user interaction in the SyncML document (e.g. Alert, Sequence, Replace) placed into the SyncBody.
  - CmdID is REQUIRED.
  - Source MUST be used if URI is needed to further address the source dataset.
  - Target MUST be used if URI is needed to further address the target dataset.

- The Data element inside Item is used to include the data itself unless the command does not require a Data element.
- The Meta element inside an operation or inside an Item MUST be used when the Type or Format are not the default values [META].

The Final element MUST be used in the SyncBody for the message, which is the last in this package.

### 9. Authentication

SyncML DM Protocol uses the SyncML authentication framework, with extensions defined in SyncML Device Management Security [DMSEC]. This section specifies the rules how the SyncML-level and the transport-level authentication are used.

Both SyncML DM Protocol client and server MUST be authenticated to each other. Authentication can be performed at different levels, however. If the transport level has a built-in authentication mechanism then SyncML DM Protocollevel authentication MAY be omitted. If the transport level does not have sufficiently strong authentication feature, SyncML DM Protocol-level authentication MUST be used. Server and client can both challenge each other if no credentials were given in the original request or the credentials were considered too weak. If the server sent no credentials or invalid credentials in Pkg2 and no commands (only Status to SyncHdr and DevInfo), the client MUST NOT challenge the server by sending back only a Status for the SyncHdr with a challenge. The client MUST end the session because the server sent no commands.

It is assumed that SyncML DM Protocol will often be used on top of a transport protocol that offers session-level authentication so that authentication credentials are exchanged only at the beginning of the session (like in TLS or WTLS). If the transport level is not able to provide session authentication, however, each request MUST be authenticated.

The preferred authentication type of the server may be indicated to the client using the DMAcc/x/AuthPref parameter [DMSTDOBJ].

Generation and maintenance of client and server credentials are out of scope of the SyncML DM Protocol specification.

### 10.User interaction commands

### 10.1 Introduction

The SyncML Device Management Protocol specifies following user interaction types for example to notify and obtain confirmation from the user regarding the management operation. These interaction types are the following:

- User displayable notification associated with a certain action.
- Confirmation from the user to execute a certain management operation.
- Prompt user to provide input for upcoming management operation.
- Prompt user to select item or items among items.
- Display progress notification for a certain action.

### 10.2 User interaction alert types

These Alert's can be sent only from the server to the client. If sent by the client, they are ignored by the server. Multiple user interaction Alert's can be present in Package 2, in this case the client executes them by arbitrary order (unless Sequence is used) and sends back the results in multiple Status packages in Package 3. If the protocol continues after Package 4, Package 4 can also contain user interaction Alert's.

When a user interaction is executed, server is notified about the outcome of the interaction in a Status message. The user interaction-specific Status responses are described in [DMREPU].

All user interaction Alert's contain two or more Item elements. Client MUST preserve the order of these Item elements. Client MUST also process these Item elements in the same order as they are in the message.

User interactions, except display, SHOULD have user option to cancel operation. If the user decides to cancel the operation, then management message processing is stopped. Status codes for executed commands are reported normally and status code (215) Not executed is returned to all commands which are not processed. After processing the user response the server might decide to continue protocol with some other management operation.

If the UI allows the user to cancel (for any of the UI Alerts), then the status (214) Operation cancelled should be returned for the Alert.

### 10.2.1 Display

The SyncML DISPLAY Alert is slightly changed in SyncML DM Protocol. The Alert has two Items.

- The first Item contains optional parameters as specified in Section 10.3.
- The second Item has exactly one Data element containing the text to be displayed to the user.

#### Example:

#### 10.2.2 Confirmation

Confirmation is a binary decision: the user either approves or rejects the option. A new Alert type is introduced for this purpose, the CONFIRM\_OR\_REJECT. When the client receives this Alert, it displays the Alert text then enables the user to select "Yes" or "No". If the answer is "Yes", the processing of the package continues without change in processing. If the UI allows the user to cancel, status (214) should be returned for the Alert.

If user answers "No", then package processing will change according to placement of confirmation Alert in package as follows.

- If confirmation Alert is inside Atomic, then Atomic fails and all executed commands have to be rolled back.
- If confirmation Alert is inside Sequence, then commands in Sequence after confirmation Alert are bypassed.
- If confirmation Alert is not inside Atomic or Sequence i.e. it is directly in SyncBody, then user response has no effect to package processing. In this way server can query user opinion before sending actual management commands to client device.

Status code (215) Not Executed will be sent back for the commands whose execution was bypassed as result of user interaction.

The Alert contains two Items.

- The first Item contains the optional parameters as specified in Section 10.3.
- The second Item has exactly one Data element containing the text to be displayed to the user.

#### Example:

```
<Alert>
      <CmdID>2</CmdID>
      <Data>1101</Data>
      <Item></Item> <!-- no optional parameters -->
      <Item>
            <Data>Do you want to add the CNN access point?</Data>
      </Item>
      </Alert>
```

Result if user responds "No":

```
<Status>
    <CmdID>2</CmdID>
    <MsgRef>1</MsgRef>
    <CmdRef>2</CmdRef>
    <CmdRef>2</CmdRef>
    <Cmd>Alert</Cmd>
    <Data>304</Data> <!-- Not modified --->
</Status>
```

If the result in the above example had been that the user chose Yes, the status would have been (200).

### 10.2.3 User input

When this Alert is sent, the client displays the text then allows the user to type in a text string. This text string is then sent back to the server in a Status message.

The server instructs the client to execute this user interaction by sending a TEXT INPUT Alert. The Alert contains at least two Items.

- The first Item contains optional parameters as specified in Section 10.3.
- The second Item has exactly one Data element containing the text to be displayed to the user.

#### Example:

The user is presented with the text and an input box to type in the message. The following Status message is sent back in the next message from client to server:

```
<Status>
    <MsgRef>1</MsgRef>
    <CmdRef>2</CmdRef>
    <Cmd>Alert</Cmd>
    <Data>200</Data> <!-- Successful, user typed in a text -->
    <Item>
        <Data>CNN</Data> <!-- User input -->
        </Item>
    </Status>
```

#### 10.2.4 User choice

When this Alert is sent, the user is presented with a set of possible choices. The Alert body MUST contain the following Items.

- The first Item contains optional parameters as specified in Section 10.3.
- The second Item has exactly one Data element containing the title of the selection as plain text.
- From third Item onwards the Item contains exactly one Data element that describes one possible choice as plain text. These Items are referenced by a number starting from 1. Items MUST be numbered in the order they were sent. Items SHOULD be presented to the user in the order they were sent.

The user selection is returned in Status message. The selected item is returned in an Item. The Data element of this Item contains the reference number of item. A variation of this Alert allows the user to select multiple items. In this case selected items are sent back in multiple Items in the same way as one selected item.

One possible implementation could be a list and each Data member of the Alert could be displayed as a row in the list. The user could select a list item then he or she would push the "Ok" button and the ID of the selected list item is sent back in a Status message.

Example for a single-choice Alert:

```
<Alert>
```

Response to this Alert returns the selected item.

```
<Status>
     <MsgRef>1</MsgRef>
     <CmdRef>2</CmdRef>
     <Cmd>Alert</Cmd>
     <Data>200</Data> <!-- Successful, user selected an item -->
     <Item>
          <Data>2</Data> <!-- User selected MobilBank -->
          </Item>
     </Status>
```

Example to multiple-choice Alert

Response to this Alert returns the selected item. The number of the selected items can be returned in arbitrary order by the client.

```
<Status>
  <MsgRef>1</MsgRef>
  <CmdRef>2</CmdRef>
  <Cmd>Alert</Cmd>
```

### 10.2.5 Progress notification (object download)

Users SHOULD be able to track the progress of a longer management operation like a file or object download. SyncML Device Management Protocol will not provide a separate mechanism for progress notification but it will entirely reuse the SyncML Size Meta-Information tag defined in SyncML Meta-Information DTD [META] and will make a recommendation for device manufacturers to use this tag for displaying progress notification.

According to SyncML Meta-Information DTD, any Item can be tagged by Size meta-information that determines the size of the object. When the device encounters a Size meta-information tag in a received Item, it MAY display a progress notification on the user interface if the device decides that the item with the given size will take a longer time to download. The progress notification bar is scaled according to the length information conveyed in the Size element. If the size information is not sent by the server, the client is not able to display a scaled progress bar so it is recommended that servers send this information if the object to be downloaded by the client is reasonably large.

Example of an antivirus data file download with Size Meta Information.

```
<Add>
  <CmdID>2</CmdID>
  <Meta>
    <Format xmlns="syncml:metinf">b64</Format>
    <Type xmlns="syncml:metinf">
       application/antivirus-inc.virusdef
    </Type>
  </Meta>
  <Item>
    <Meta>
       <!-Size of the data item to download -->
       <Size xmlns='syncml:metinf'>37214</Size>
    </Meta>
    <Target><LocURI>./antivirus data</LocURI></Target>
       <!-Base64-coded antivirus file -->
    </Data>
  </Item>
</Add>
```

Progress indicator will be displayed during the execution of the Add command and it will be scaled so that the total length of data to be downloaded is supposed to be 37214 bytes.

# 10.3 User interaction options

Alert's MAY have optional User interaction parameters in the first Item. Optional parameters are represented as one text string inside the Data element. If the User interaction Alert does not have optional parameters, the first Item is empty. The optional parameter string conforms to the URL encoding format specified in [RFC2396].

The following example uses two optional parameters:

MAXDT=30&DR=1

The client MUST skip without error message all the optional parameters that it is not able to process.

For the moment following optional parameters are defined.

### 10.3.1 MINDT (Minimum Display Time)

This parameter is a hint to the user agent, what is the minimum time that the user interaction should be displayed to the user. This can be important to guarantee that a notification message is readable.

MINDT parameter MUST have a value that can be evaluated as a positive, integer number. Value of MINDT is interpreted as notification display time to user in seconds.

Example:

```
<!-- Display this message for at least 10 seconds --> 
<Item><Data>MINDT=10</Data></Item>
```

### 10.3.2 MAXDT (Maximum Display Time)

This parameter is a hint for the client, how long the client should wait for the user to execute the user interaction. If the user does not act within MAXDT time, the action is considered to be cancelled and a timeout status package or default response package is sent back to the server.

MAXDT parameter MUST have a value that can be evaluated as a positive, integer number. Value of MAXDT is interpreted as seconds to wait for user action.

Example:

```
<!-- Wait maximum 20 seconds for the user -->
<Item><Data>MAXDT=20</Data></Item>
```

### 10.3.3 DR (Default Response)

DR optional parameter specifies the initial state of the user interaction control widget. Other than setting the initial state of the user interaction control widget, DR has no other influence on the user interaction control widget. Interpretation for different user interaction types is the following:

- If the user interaction is Notification, this optional parameter is ignored.
- If the user interaction is a confirmation, 0 means that the reject user interface element is highlighted by default, 1 means that the accept user interface element is highlighted by default. Highlighted user interface element means that the "default" user interaction (like pressing Enter button) will select the highlighted user interface element. If the client user interface has no notion of highlighted user interface element, this parameter MAY be ignored.
- If the user interaction is user input, DR value specifies the original text in the text input user interface element. This text MUST conform to the optional parameter syntax rules.
- If the user interaction is single-choice, the DR value is the originally highlighted choice item; e.g. value between 1 and the number of items in the selection list.
- If the user interaction is a multi-choice, the DR value is a minus sign-separated list of originally highlighted values (for example: 2-3).

#### Examples:

```
<!-- Accept by default in a Confirmation action -->
<Item><Data>DR=1</Data></Item>
```

```
<!-- Default user entry of "John Doe" in an user input action --> <Item><Data>DR=John+Doe</Data></Item>
```

```
<!-- Default selection of item 3 in a single-choice action --> <Item><Data>DR=3</Data></Item>
```

```
<!-- Default selection of item 2 and 3 in a multi-choice action -->
<Item><Data>DR=2-3</Data></Item>
```

### 10.3.4 MAXLEN (Maximum length of user input)

MAXLEN value is evaluated to a positive integer and determines the maximum number of characters that can be typed into the text input user interaction widget. The optional parameter MUST be ignored in all other kind of user interaction widget. If the specified maximum length of input string exceeds the capability of the client, the client MAY ignore the parameter.

#### Example:

```
<!-- Maximum string length is 30 -->
<Item><Data>MAXLEN=30</Data></Item>
```

### 10.3.5 IT (Input Type)

IT specifies what kind of characters are allowed in the text input user interaction widget. Based on this information a client with limited keyboard MAY display user interaction elements that allow easy input of characters not present on the keyboard. The optional parameter MUST be ignored in user interaction widgets other than text input. Allowed values:

IT=A - Alphanumeric input, client SHOULD allow input of all alphanumeric characters. This is the default behaviour.

IT=N - Numeric input, client SHOULD allow input of all numeric characters, decimal point and sign character.

IT=D - Date input, client SHOULD allow input of all numeric characters. User input is delivered to server in following text string format "DDMMYYYY", where;

- DD is day with possible leading zero.
- MM is month with possible leading zero.
- YYYY is year presented with four digits.

IT=T - Time input, client SHOULD allow input of all numeric characters. User input is delivered to server in following text string format "hhmmss", where;

- hh is hours with possible leading zero.
- mm is minutes with possible leading zero.

ss is seconds with possible leading zero.

IT=P - Phone number input, client SHOULD allow input of all numeric characters, "+", "p", "w" and "s". "+" MUST be first if present in phone number.

IT=I - IP address input, client SHOULD allow input of all numeric characters. User input is delivered to server in following text string format "xxx.yyy.zzz.www"

#### Example:

```
<!-- Numeric text input -->
<Item><Data>IT=N</Data></Item>
```

Status message delivered to server as response

```
<Status>
  <MsgRef>1</MsgRef>
  <CmdRef>2</CmdRef>
  <Cmd>Alert</Cmd>
  <Data>200</Data> <!-- Successful, entered a number -->
  <Item>
    <Data>-1.23</Data>
  </Item>
  </Status>
```

### 10.3.6 ET (Echo Type)

ET specifies how text input user interaction widget echoes the characters that the user types in. The optional parameter MUST be ignored in user interaction widgets other than text input. Allowed values:

ET=T - Text input. The client SHOULD allow the user to see the character the user typed into the text input user interaction widget. This is the default behaviour.

ET=P - Password input. The client SHOULD hide the character the user typed into the text input user interaction widget. One way of doing it MAY be writing an asterisk instead of the character itself.

#### Example:

```
<!-- Numeric text input --> <Item><Data>ET=T</Data></Item>
```

# 11.Protocol examples

In this section several protocol scenarios will be demonstrated.

### 11.1 One-step protocol initiated by the server

In this section an example is presented when a WAP connectivity context is added to the WAP settings. The user is asked a confirmation whether the settings could be added.

### 11.1.1 Package 1: Initialization from client to server

```
<SyncML xmlns='SYNCML:SYNCML1.1'>
  <SyncHdr>
    <VerDTD>1.1</VerDTD>
    <VerProto>DM/1.1</VerProto>
    <SessionID>1</SessionID>
    <MsqID>1</MsqID>
    <Target>
       <LocURI>http://www.syncml.org/mgmt-server</LocURI>
    </Target>
    <Source>
       <Locuri>IMEI:493005100592800
    </Source>
    <Cred> <!-- Client credentials are mandatory if the transport layer is
    not providing authentication. -->
         <Type xmlns="syncml:metinf">syncml:auth-basic</Type>
         <Format xmlns='syncml:metinf'>b64</Format>
       </Meta>
       <Data>
         <!-base64 formatting of userid:password -->
       </Data>
    </Cred>
    <Meta> <!-- Maximum message size for the client -->
       <MaxMsgSize xmlns="syncml:metinf">5000</MaxMsgSize>
    </Meta>
  </SyncHdr>
  <SyncBody>
    <Alert>
       <CmdID>1</CmdID>
       <Data>1200</pata> <!-- Server-initiated session -->
    </Alert>
    <Replace>
       <CmdID>3</CmdID>
         <Source><LocURI>./DevInfo/DevId</LocURI></Source>
         <Meta>
           <Format xmlns='syncml:metinf'>chr</Format>
           <Type xmlns='syncml:metinf'>text/plain</Type>
         </Meta>
         <Data>493005100592800
       </Item>
       <Item>
         <Source><LocURI>./DevInfo/Man</LocURI></Source>
         <Meta>
           <Format xmlns='syncml:metinf'>chr</Format>
           <Type xmlns='syncml:metinf'>text/plain</Type>
```

```
</Meta>
         <Data>Device Factory, Inc.
      </Item>
      <Item>
         <Source><LocURI>./DevInfo/Mod</LocURI></Source>
         <Meta>
           <Format xmlns='syncml:metinf'>chr</Format>
           <Type xmlns='syncml:metinf'>text/plain</Type>
         </Meta>
         <Data>SmartPhone2000
      </Item>
      <Item>
         <Source><LocURI>./DevInfo/DmV</LocURI></Source>
           <Format xmlns='syncml:metinf'>chr</Format>
           <Type xmlns='syncml:metinf'>text/plain</Type>
         <Data>1.0.0.1
      </Item>
      <Item>
         <Source><LocURI>./DevInfo/Lang</LocURI></Source>
         <Meta>
           <Format xmlns='syncml:metinf'>chr</Format>
           <Type xmlns='syncml:metinf'>text/plain</Type>
         <Data>US-en</Data>
      </Item>
    </Replace>
    <Final/>
  </SyncBody>
</SyncML>
```

### 11.1.2 Package 2: Initialization from server to client

```
<SyncML xmlns='SYNCML:SYNCML1.1'>
  <SyncHdr>
    <VerDTD>1.1</VerDTD>
    <VerProto>DM/1.1</VerProto>
    <SessionID>1</SessionID>
    <MsgID>1</MsgID>
    <Target>
       <LocURI>IMEI:493005100592800
    </Target>
       <LocURI>http://www.syncml.org/mgmt-server</LocURI>
    </Source>
    <Cred> <!-Server credentials -->
         <Type xmlns="syncml:metinf">syncml:auth-basic</Type>
         <Format xmlns='syncml:metinf'>b64</Format>
       <Data><!-- base64 formatting of userid:password --></Data>
    </Cred>
  </SyncHdr>
  <SyncBody>
    <Status>
```

```
<MsqRef>1</MsqRef><CmdRef>0</CmdRef>
      <Cmd>SyncHdr</Cmd>
      <CmdID>6</CmdID>
      <TargetRef>http://www.syncml.org/mgmt-server</TargetRef>
      <SourceRef>IMEI: 493005100592800/SourceRef>
      <!-Authenticated for the session -->
      <Data>212</Data>
    </Status>
    <Status>
      <MsqRef>1</MsqRef><CmdRef>1</CmdRef>
      <CmdID>7</CmdID>
      <Cmd>Alert</Cmd>
      <Data>200/Data><!-OK -->
    </Status>
    <Status>
      <MsqRef>1</MsqRef><CmdRef>3</CmdRef>
      <CmdID>8</CmdID>
      <Cmd>Replace</Cmd>
      <Data>200<!-- OK -->
    </Status>
    <Sequence>
      <CmdID>1</CmdID>
      <Alert>
         <CmdID>2</CmdID>
         <Data>1101Confirmation required -->
        <Item></Item>
         <Item>
          <Data>Do you want to add the CNN access point?
         </Item>
      </Alert>
      <Replace>
         <CmdID>4</CmdID>
         <Meta>
           <Format xmlns="syncml:metinf">b64</format>
           <Type xmlns="syncml:metinf">
             application/vnd.wap.connectivity-wbxml
           </Type>
         </Meta>
         <Item>
           <!-- CNN WAP settings object in the settings -->
             <LocURI>./settings/wap_settings/CNN</LocURI>
           </Target>
           <Data><!-- Base64-coded WAP connectivity document --></Data>
         </Item>
      </Replace>
    </Sequence>
    <Final/>
  </SyncBody>
</SyncML>
```

### 11.1.3 Package 3: Client response

```
<VerProto>DM/1.1</VerProto>
    <SessionID>1</SessionID>
    <MsqID>2</MsqID>
    <Target>
       <LocURI>http://www.syncml.org/mgmt-server</LocURI>
    </Target>
    <Source>
       <Locuri>IMEI:493005100592800
    </Source>
  </SyncHdr>
  <SyncBody>
    <Status>
       <MsqRef>1</MsqRef>
       <CmdID>1</CmdID>
       <CmdRef>0</CmdRef>
       <Cmd>SyncHdr</Cmd>
       <!-SyncHdr accepted -->
       <Data>212
    </Status>
    <Status>
       <MsqRef>1</MsqRef>
       <CmdID>2</CmdID>
       <CmdRef>1</CmdRef>
       <Cmd>Sequence</Cmd>
       <!-Sequence executed correctly -->
       <Data>200</Data>
    </Status>
    <Status>
       <MsqRef>1</MsqRef><CmdRef>2</CmdRef>
       <CmdID>3</CmdID>
       <Cmd>Alert</Cmd>
       <!-OK, the user confirmed the action-->
       <Data>200</Data>
    </Status>
    <Status>
       <MsgRef>1</MsgRef>
       <CmdRef>4</CmdRef>
       <CmdID>4</CmdID>
       <Cmd>Replace</Cmd>
       <TargetRef>./settings/wap settings/CNN</TargetRef>
       <!-OK, access point added-->
       <Data>200</Data>
    </Status>
    <Final/>
  </SyncBody>
</SyncML>
```

### 11.1.4 Package 4: Acknowledgement of client status

This package is now empty as no actions are sent and client does not continue the protocol.

```
<MsgID>2</MsgID>
    <Target>
       <Locuri>IMEI:493005100592800
    </Target>
    <Source>
       <LocURI>http://www.syncml.org/mgmt-server</LocURI>
    </Source>
  </SyncHdr>
  <SyncBody>
    <Status>
       <MsgRef>2</MsgRef>
       <CmdID>1</CmdID>
       <CmdRef>0</CmdRef>
       <Cmd>SyncHdr</Cmd>
       <Data>200</Data>
    </Status>
    <Final/>
  </SyncBody>
</SyncML>
```

### 11.2 Two-step protocol initiated by the server

Operator initiates a regular antivirus software update on PDA clients. The server checks the installed version in the first management section then updates the antivirus data in the second step.

### 11.2.1 Package 1: Initialization from client to server

```
<SyncML xmlns='SYNCML:SYNCML1.1'>
  <SyncHdr>
    <VerDTD>1.1</VerDTD>
    <VerProto>DM/1.1</VerProto>
    <SessionID>1</SessionID>
    <MsqID>1</MsqID>
    <Target>
       <LocURI>http://www.syncml.org/mgmt-server</LocURI>
    </Target>
    <Source>
       <Locuri>IMEI:493005100592800
    </Source>
    <Cred> <!-Client credentials are optional -->
       <Meta>
         <Type xmlns="syncml:metinf">syncml:auth-basic</Type>
         <Format xmlns='syncml:metinf'>b64</Format>
       </Meta>
       <Data><!-- base64 formatting of userid:password --></Data>
    <Meta><!-- Maximum message size for the client -->
       <MaxMsgSize xmlns="syncml:metinf">5000</MaxMsgSize>
    </Meta>
  </SyncHdr>
  <SyncBody>
    <Alert>
       <CmdID>1</CmdID>
       <Data>1200</pata> <!-- Server-initiated session -->
    </Alert>
    <Replace>
```

```
<CmdID>3</CmdID>
      <Item>
         <Source><LocURI>./DevInfo/DevId</LocURI></Source>
         <Meta>
           <Format xmlns='syncml:metinf'>chr</Format>
           <Type xmlns='syncml:metinf'>text/plain</Type>
         <Data>493005100592800
      </Item>
      <Item>
         <Source><LocURI>./DevInfo/Man</LocURI></Source>
           <Format xmlns='syncml:metinf'>chr</Format>
           <Type xmlns='syncml:metinf'>text/plain</Type>
         </Meta>
         <Data>Device Factory, Inc.
      </Item>
      <Item>
         <Source><LocURI>./DevInfo/Mod</LocURI></Source>
         <Meta>
           <Format xmlns='syncml:metinf'>chr</Format>
           <Type xmlns='syncml:metinf'>text/plain</Type>
         <Data>SmartPhone2000
      </Item>
      <Item>
         <Source><LocURI>./DevInfo/DmV</LocURI></Source>
         <Meta>
           <Format xmlns='syncml:metinf'>chr</Format>
           <Type xmlns='syncml:metinf'>text/plain</Type>
         </Meta>
         <Data>1.0.0.1
      </Item>
      <Item>
         <Source><LocURI>./DevInfo/Lang</LocURI></Source>
           <Format xmlns='syncml:metinf'>chr</Format>
           <Type xmlns='syncml:metinf'>text/plain</Type>
         </Meta>
         <Data>US-en</Data>
      </Item>
    </Replace>
    <Final/>
  </SyncBody>
</SyncML>
```

### 11.2.2 Package 2: Initialization from server to client

```
</Target>
    <Source>
       <LocURI>http://www.syncml.org/mgmt-server</LocURI>
    <Cred> <!-Server credentials -->
       <Meta>
         <Type xmlns="syncml:metinf">syncml:auth-basic</Type>
         <Format xmlns='syncml:metinf'>b64</Format>
       <Data><!-- base64 formatting of userid:password --></Data>
    </Cred>
  </SyncHdr>
  <SyncBody>
    <Status>
       <MsgRef>1</MsgRef><CmdRef>0</CmdRef>
       <Cmd>SyncHdr</Cmd>
       <CmdID>5</CmdID>
       <TargetRef>http://www.syncml.org/mgmt-server</TargetRef>
       <SourceRef>IMEI: 493005100592800/SourceRef>
       <!-Authenticated for the session -->
       <Data>212</pata>
    </Status>
    <Status>
       <MsgRef>1</MsgRef><CmdRef>1</CmdRef>
       <CmdID>6</CmdID>
       <Cmd>Alert</Cmd>
       <Data>200/Data><!-OK -->
    </Status>
    <Status>
       <MsqRef>1</MsqRef><CmdRef>3</CmdRef>
       <CmdID>7</CmdID>
       <Cmd>Replace</Cmd>
       <Data>200Conta><!-- OK -->
    </Status>
    <Alert>
       <CmdID>2</CmdID>
       <Data>1100</pata> <!-- User displayable notification -->
       <Item></Item>
       <Item>
         <Data>Your antivirus software is being updated
       </Item>
    </Alert>
     <!-- Let's get the installed antivirus definition version number now -
->
    <Get>
       <CmdID>4</CmdID>
       <Item>
         <Target>
          <LocURI>./antivirus data/version</LocURI>
         </Target>
       </Item>
    </Get>
    <Final/>
  </SyncBody>
</SyncML>
```

### 11.2.3 Package 3: Client response

```
<SyncML xmlns='SYNCML:SYNCML1.1'>
  <SyncHdr>
    <VerDTD>1.1</VerDTD>
    <VerProto>DM/1.1</VerProto>
    <SessionID>1</SessionID>
    <MsqID>2</MsqID>
    <Target>
       <LocURI>http://www.syncml.org/mgmt-server</LocURI>
    </Target>
    <Source>
       <Locuri>IMEI:493005100592800
    </Source>
  </SyncHdr>
  <SyncBody>
    <Status>
       <MsqRef>1</MsqRef>
       <CmdID>1</CmdID>
       <Cmd>SyncHdr</Cmd>
       <Data>212</Data>
    </Status>
    <Status>
       <MsgRef>1</MsgRef>
       <CmdRef>2</CmdRef>
       <CmdID>2</CmdID>
       <Cmd>Alert</Cmd>
       <Data>200/Data><!-User notification OK -->
    </Status>
    <Status>
       <MsqRef>1</MsqRef>
       <CmdRef>4</CmdRef>
       <CmdID>2</CmdID>
       <Cmd>Get</Cmd>
       <TargetRef>./antivirus data/version</TargetRef>
       <Data>200</pata><!-- Get OK -->
    </Status>
    <!-- Results for the Get: antivirus version number -->
    <Results>
       <MsgRef>1</MsgRef><CmdRef>4</CmdRef>
       <CmdID>3</CmdID>
       <Item>
         <Source>
           <LocURI>./antivirus data/version</LocURI>
         <Data>antivirus-inc/20010522b/5</Data>
       </Item>
    </Results>
    <Final/>
  </SyncBody>
</SyncML>
```

### 11.2.4 Package 4: Continue with management operations

```
<SyncML xmlns='SYNCML:SYNCML1.1'>
  <SyncHdr>
```

```
<VerDTD>1.1</VerDTD>
    <VerProto>DM/1.1</VerProto>
    <SessionID>1</SessionID>
    <MsqID>2</MsqID>
    <Target>
      <LocURI>http://www.syncml.org/mgmt-server</LocURI>
    </Target>
    <Source>
      <Locuri>IMEI:493005100592800
    </Source>
  </SyncHdr>
  <SyncBody>
    <Status>
      <MsqRef>2</MsqRef>
      <CmdID>1</CmdID>
      <Cmd>SyncHdr</Cmd>
      <Data>212</Data>
    </Status>
    <!-- Send now antivirus updates -->
    <Replace>
      <CmdID>2</CmdID>
      <Meta>
         <Format xmlns="syncml:metinf">b64</format>
         <Type xmlns="syncml:metinf">
           application/antivirus-inc.virusdef
         </Type>
      </Meta>
      <Item>
         <Target>
          <LocURI>./antivirus_data
         </Target>
         <Data><!-- Base64-coded antivirus file --></Data>
      </Item>
    </Replace>
    <Final/>
  </SyncBody>
</SyncML>
```

### 11.2.5 Restart protocol iteration with Package 3: Client response

```
<SyncML xmlns='SYNCML:SYNCML1.1'>
  <SyncHdr>
    <VerDTD>1.1</VerDTD>
    <VerProto>DM/1.1</VerProto>
    <SessionID>1</SessionID>
    <MsgID>3</MsgID>
    <Target>
       <LocURI>http://www.syncml.org/mgmt-server</LocURI>
    </Target>
    <Source>
       <Locuri>IMEI:493005100592800
    </Source>
  </SyncHdr>
  <SyncBody>
    <Status>
       <MsgRef>2</MsgRef>
```

```
<CmdID>1</CmdID>
      <Cmd>SyncHdr</Cmd>
      <Data>200
    </Status>
    <Status>
      <MsgRef>1</MsgRef>
      <CmdRef>2</CmdRef>
      <CmdID>2</CmdID>
      <Cmd>Replace</Cmd>
      <TargetRef>./antivirus data</TargetRef>
      <!-- OK, antivirus update loaded-->
      <Data>200</Data>
    </Status>
    <Final/>
  </SyncBody>
</SyncML>
```

### 11.2.6 Package 4: Finish the protocol, no continuation

```
<SyncML xmlns='SYNCML:SYNCML1.1'>
  <SyncHdr>
    <VerDTD>1.1</VerDTD>
    <VerProto>DM/1.1</VerProto>
    <SessionID>1</SessionID>
    <MsgID>3</MsgID>
    <Target>
       <Locuri>IMEI:493005100592800
    </Target>
    <Source>
       <LocURI>http://www.syncml.org/mgmt-server</LocURI>
    </Source>
  </SyncHdr>
  <SyncBody>
    <Status>
       <MsgRef>3</MsgRef>
       <CmdID>1</CmdID>
       <CmdRef>0</CmdRef>
       <Cmd>SyncHdr</Cmd>
       <Data>200</Data>
    </Status>
    <Final/>
  </SyncBody>
</SyncML>
```

# Appendix A. Static Conformance Requirements (Normative)

The static conformance requirements can be found in [DMCONF].

# Appendix B. Change History

# (Informative)

# **B.1 Approved Version History**

Reference	Date	Description
n/a	n/a	No previous version within OMA

### **B.2 Draft/Candidate Version '1.1.2 History**

Document Identifier	Date	Section	Description
Class 0	27-Jan-2003	All	The initial version of this document, based on SyncML DM 1.1.1.
Class 2 and Class 3	23-Apr-2003	All	Change Requests listed in OMA-DM-2003-0047R3
Class 3	08-May-2003	All	Editorial Corrections
Draft Version OMA-SyncML-DMProtocol-V1_1_2- 20030508-D	8 May 2003		Draft version for TP approval
Candidate Version OMA-SyncML-DMProtocol-V1_1_2- 20030612-C	12 June 2003		Status Changed to Candidate by TP TP ref# OMA-TP-2003-0266R1
Class 3	03 December 2003	11.1.2, 11.1.4, 11.2.2, 11.2.6, and 8.5	Change per OMA-DM-2003-0154-CR-Order-inside-SyncHdr.zip and OMA-DM-2003-0155-CR_Status_In_SyncHdr.zip

# Appendix C. Protocol Values

# (Normative)

VerProto Codes	Description
DM/1.1	Indicates that this SyncML message uses the OMA Specification Template defined by the Open Mobile Alliance.