

Diagnostics and Monitoring Trap Framework Management Object Candidate Version 1.2 – 21 Nov 2012

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1. Scope

This document describes the DiagMon Trap Framework and the management object(s) as a part of the framework to be employed in a DiagMon activity that leverages the OMA DM v1.2 protocol. It provides standard DM Management Objects and associated client-side and server-side behaviour necessary to utilize the event monitoring capabilities on the mobile devices.

2. References

2.1 Normative References

| [DM] | OMA Device Management, Version 1.3. Open Mobile Alliance [™] . <u>URL:http://www.openmobilealliance.org</u> | |
|---|---|--|
| [DMPRO] | "OMA Device Management Protocol, Version 1.3". Open Mobile Alliance™. OMA-TS-DM-Protocol-V1_3, <u>URL:http://www.openmobilealliance.org</u> | |
| [ISO8601] ISO 8601:2004, Data elements and interchange formats Information interchange Rep dates and times. URL:http://www.iso.ch/ | | |
| [OMNA] | "Open Mobile Naming Authority". Open Mobile Alliance™. <u>URL:http://www.openmobilealliance.org/tech/omna/index.html</u> | |
| [RFC2119] | "Key words for use in RFCs to Indicate Requirement Levels", S. Bradner, March 1997, URL:http://www.ietf.org/rfc/rfc2119.txt | |
| [SCRRULES] | "SCR Rules and Procedures", Open Mobile Alliance™, OMA-ORG-SCR_Rules_and_Procedures, <u>URL:http://www.openmobilealliance.org/</u> | |
| [TrapEvents] | "Diagnostics and Monitoring Trap Events", Version 1.2. Open Mobile Alliance ™. URL:http://www.openmobilealliance.org/ | |

2.2 Informative References

| [OMADICT] | "Dictionary for OMA Specifications", Version 2.9, Open Mobile Alliance [™] , |
|-----------|---|
| | OMA-ORG-Dictionary-V2_9, |
| | URL:http://www.openmobilealliance.org/ |
| [RFC3986] | "Uniform Resource Identifier (URI): Generic Syntax." Network Working group. January 2005 URL:http://www.ietf.org/rfc/rfc3986.txt |

3. Terminology and Conventions

3.1 Conventions

The key words "MUST", "MUST NOT", "REQUIRED", "SHALL", "SHALL NOT", "SHOULD", "SHOULD NOT", "RECOMMENDED", "MAY", and "OPTIONAL" in this document are to be interpreted as described in [RFC2119].

All sections and appendixes, except "Scope" and "Introduction", are normative, unless they are explicitly indicated to be informative.

3.2 Definitions

Kindly consult [OMADICT] for all definitions used in this document.

3.3 Abbreviations

Kindly consult [OMADICT] for all abbreviations used in this document.

4. Introduction

The OMA DiagMon Trap Framework v1.2 specified in this document builds on top of the existing OMA DM based management system to enable in an interoperable way specifying and using any kind of events worthwhile for managing and monitoring the networked services or applications that are deployed on the device, or faults on the general software and hardware, etc.

The OMA DiagMon Trap Framework provides the common structure of the DiagMon Trap MOs on which further definitions for the specific events in [TrapEvents], or by vendors and standard bodies will be based, and the DiagMon Trap mechanisms for sending and receiving Notifications about the events.

The OMA DiagMon Trap Framework v1.2 is compatible with [DM].

5. The DiagMon Trap Framework

5.1 Trap Identifier

Any event that is specified as a Trap MUST be assigned an identifier, the Trap identifier. The Trap identifier MUST be an URN and it MAY be registered with OMNA. The assignment of the identifier can be done by the entity who specifies the Trap, following the guidance or the administration from Open Mobile Naming Authority [OMNA] in order for the identifier to be unique and persistent.

Trap identifiers defined by OMA SHALL be an URN consistent with the Management Object identifier as follows: "urn:oma:mo:oma-diagmontrap:1.1", for example, urn:oma:mo:oma-diagmontrap:trapid-abc:1.0.

5.2 Registrations

If the DiagMon Client supports a Trap, it means the DiagMon Client is capable of monitoring the event and send Notifications whenever it detects the event. If the Management Authority wants to use the capability, it has to register for it. The Trap will have two events being monitored – when the Trap becomes active and when the Trap becomes inactive.

There are two types of Registration depending on the direction in which the Notification is bound, outward and inward. The first type, outward Registration is used when the Management Authority wants to receive the Notification as soon as the Traps are generated; whereas, the second type, inward Registration allows that Traps can be transferred to some other functional components on the same DiagMon Client so as to trigger a certain operation in the destination. Note that the default triggering is when the Trap becomes active. It is possible to set the Trigger node to allow the Notification to take place when the Trap becomes Inactive as well. There are three possibilities for triggering: Active (default), Inactive and Both.

The OMA DiagMon Trap Framework supports multiple Trap recipients. Therefore, it MUST be possible that more than one DiagMon Server can register on one Trap at the same time with the maximum allowed number being limited by the implementations based on the Occurrence framework property of the Trap node [DM]. In this case, the order in which the DiagMon Client sends the Notifications for each DiagMon Server should be decided at the discretion of the implementations.

Inward Registration involves relatively more complex procedure compared to outward one. This is mainly due to the fact that security mechanisms in [DM] are not applicable in addressing the security issues pointed out in section 7.1.

5.3 Notifications

When the Trap occurs, the DiagMon Client MUST send Notifications as practical to all the registered recipients, subject to the Trigger settings (Active, Inactive or Both). Corresponding to the Registration type, there are two types of Notification - outward and inward.

5.3.1 Outward Notifications

The outward Notifications MUST be transmitted to the servers using the Generic Alert mechanism

| [DM] | OMA Device Management, Version 1.3. Open Mobile Alliance [™] . URL:http://www.openmobilealliance.org |
|---------|--|
| [DMPRO] | "OMA Device Management Protocol, Version 1.3". Open Mobile Alliance™. OMA-TS-DM-Protocol-V1_3, URL:http://www.openmobilealliance.org |

. On top of that, additional restrictions on the contents and the usage of the elements in the Generic Alert message are specified for the Notification as follows.

• Usage of Meta, Type: When the trap transitions to Active, this element MUST be specified and the content of this element MUST specify the Trap alert type string, "urn:oma:mo:diagmon:1.0:TrapNotification", which implies that this Generic Alert message contains the Active Trap Notification. When the trap transitions to Inactive, this element MUST be specified and the content of this element MUST specify the Trap alert type string,

"urn:oma:mo:diagmon:1.0:TrapInactiveNotification", which implies that this Generic Alert message contains the Inactive Trap Notification.

- Usage of Meta, Format: This element MUST be specified and the content of this element MUST specify the format of the Item/Data element as "chr".
- Usage of Source, LocURI: This element MUST be specified and the content of this element MUST specify the URI of the root node for the Trap MO.
- Usage of Data (inside Item): This element MUST be specified and the content of this element MUST specify the value of the MOID of the Trap MO.
- Usage of Other Fields: Correlator MUST NOT be used, and the use of the Mark elements is vendor specific.

5.3.2 Inward Notifications

Although the details of the delivery mechanism are implementation specific, the Notification MUST provide the same information to the recipients as for the outward Notification.

The inward Notifications MUST be processed as same as when the DM Server (identified by <x>/ToRef/TargetURI/<x>/RegisteredServerID) performed 'Exec' command against the device internal URIs which are stored as <x>/ToRef/TargetURI/<x>/URI.

6. DiagMon Trap MO

A trap is a mechanism employed by a Management Authority to enable the DiagMon Client to capture and report events and other relevant information generated from various components of the device, such as a protocol stack, device drivers, or applications.

The DiagMon Trap MO framework defined in this specification will be used for specific Trap MOs to be defined and uniquely identified by a Trap ID.

6.1 The Trap MO

In particular, a TrapMO is used to report the occurrence of an event of interest. A Trap is associated with a trap identifier and a server identifier. It also defines a collection method and a reference node to refer to other management objects or URI, which may be associated with additional activities, e.g. DiagMonMO.



Figure 1: DiagMon Trap Management Object

6.2 Management Object Properties

This section describes the properties for Trap Management Object

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Required | OneOrMore | node | Get, Add |

This interior node groups together the parameters of the DiagMon Trap MO. The ancestor elements of this node define the position in the DM tree of this MO.

The type of this node MUST be the Trap Management Object ID "urn:oma:mo:oma-diagmontrap:1.1", but this identifier SHALL be replaced by the MOID of actual Trap MO which is defined in [TrapEvents].

<x>/TrapConfig

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Required | ZeroOrOne | node | Get, |

This interior node is a placeholder for the configuration information associated with the DiagMon Trap MO.

<x>/TrapConfig/StartTime

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Optional | ZeroOrOne | chr | Get, Replace |

This node contains the start time and date, encoded as per the UTC based [ISO8601] basic format. This is the start time of monitoring the Trap MO events..

<x>/TrapConfig/EndTime

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Optional | ZeroOrOne | chr | Get, Replace |

This node contains the end time and date, encoded as per the UTC based [ISO8601] basic format. This is the end time of monitoring Trap MO events.

<x>/Enabled

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Required | One | bool | Get, Replace |

The Enabled node is used to indicate if the Trap is enabled ('true') or disabled ('false'). If the Trap is disabled, no action related to the Trap is performed.

<x>/TimeInterval

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Optional | One | int | Get, Replace |

This leaf node is used to define a time interval by second. A Trap is only allowed to send Outward or Inward Notification after the time interval that previous Notification was sent. The Notification is discarded if the Notification is not allowed to be sent. If the node does not exist or does not contain the positive value, no time interval restricts for the DiagMon Client to send the Notification

<x>/ToRef

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Required | One | node | Get |

This interior node is a placeholder for all recipient reference.

<x>/ToRef/TargetServer

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Required | ZeroOrOne | node | Get |

This interior node is a placeholder for specifying targeted server as a trap recipient.

<x>/ToRef/TargetServer/<x>

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Required | ZeroOrMore | node | Add, Delete, Get |

This interior node is a placeholder for each registration for outward notification.

<x>/ToRef/TargetServer/<x>/ServerID

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Required | One | chr | Get, No Replace, |

This leaf node specifies the server identifier of the registered DM Server.

<x>/ToRef/TargetServer/<x>/Trigger

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Optional | ZeroOrOne | int | Get, Replace |

This leaf node indicates when to send notification to this particular server. If this node is missing, it has the same effect as Active.

| Values | Meaning |
|--------|--|
| 0 | Trap transitions to Active |
| 1 | Trap transitions to Inactive |
| 2 | Trap transitions between Active and Inactive |

<x>/ToRef/TargetServer/<x>/Ext

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Optional | ZeroOrOne | node | Get |

This interior node is a placeholder for extension by vendors or standards organizations.

<x>/ToRef/TargetURI

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Required | ZeroOrOne | node | Get |

This leaf node stores the device internal URI which will be performed 'Exec' command when the trap event occurred..

<x>/ToRef/TargetURI/<x>

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Required | ZeroOrMore | node | Add, Get, Replace |

This interior node is a placeholder for each registration for inward notification.

<x>/ToRef/TargetURI/<x>/URI

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Required | One | chr | Get, Replace |

This leaf node specifies the device internal target URI reference which will be invoked by trap.

<x>/ToRef/TargetURI/<x>/Trigger

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Optional | ZeroOrOne | int | Get, Replace |

This leaf node indicates when to invoke the URI. If this node is missing, it has the same effect as Active.

| Values | Meaning |
|--------|--|
| 0 | Trap transitions to Active |
| 1 | Trap transitions to Inactive |
| 2 | Trap transitions between Active and Inactive |

<x>/ToRef/TargetURI/<x>/RegisteredServerID

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|--------------------|
| Required | One | chr | No Get, No Replace |

This leaf node specifies the server identifier of the DM Server that registered the inward trap (e.g. ServerID which added the TargetURI/<x> subtree). The DiagMon Client MUST set the value of this node when the trap is registered. This leaf node MUST only be used by the DiagMon Client to check whether the DM Server has the proper authorization for notifying the inward trap (i.e. Exec permission on the executable node pointed by ToRef/TargetURI/<x>/URI).

<x>/ToRef/TargetURI/<x>/Ext

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Optional | ZeroOrOne | node | Get |

This interior node is a placeholder for extension by vendors or standards organizations.

<x>/Ext

| Status | Tree Occurrence | Format | Min. Access Types |
|----------|-----------------|--------|-------------------|
| Optional | ZeroOrOne | node | Get |

This interior node is a placeholder for platform or vendor specific extensions.

7. Secure Trap Operations

7.1 Secure Inward Trap

For secure trap operations, the DiagMon Client SHOULD verify that the DM Server has proper authorizations for the inward Registration and the Notification as described below.

- Notification: The trap MUST be notified to the executable node pointed by the <x>/ToRef/TargetURI/<x>/URI node only if the DM Server, identified by the sibling RegisteredServerID node, has the Exec permission on the executable node pointed by the <x>/ToRef/TargetURI/<x>/URI node. For verifying this Exec permission, it MUST be considered that the ACL can be dynamically changed. Hence, the DiagMon Client MUST check Exec permission right before notifying the trap event, or the DiagMon Client MUST trigger a check process upon the ACL change.

If the DM Server does not have the Exec permission on the executable node, the corresponding inward trap MUST be deregistered by the DM Client as soon as practical. After the inward trap is deregistered, the DiagMon Client MUST remove the corresponding sub-tree under the ToRef/TargetURI node. A Generic Alert MAY be sent to the DM Server, identified by the RegisteredServerID node, for notifying the deregistration as described in section 8.1.

7.2 Secure Outward Trap

The outward trap mechanism is intended for sending trap events to DM Servers. The trap events might cover a wide array of device information including sensitive and privacy data such as configuration changes, SMS/MMS usage, or location information. To ensure the confidentiality, trap events SHOULD be sent to an outside DM Server only if that DM Server is trusted. In this section, how to secure outward trap is explained.

The DM Server will add sub-tree under the <x>/ToRef/TargetServer node if it is interested to receive traps from the Device. For the successful registration, the Device MUST verify that the <x>/ToRef/TargetServer/<x>/ServerID node is set with the DM Server's own server identifier (i.e., the DM Server MUST NOT register other DM Servers). If the registration fails, the Device MUST send the status code 403 Forbidden. Once it is successfully registered, the value of the <x>/ToRef/TargetServer/<x>/ServerID node MUST NOT be changed.

8. Behaviour associated with the Management Object

8.1 Notifying the Deregistration Using the Generic Alert

As explained in section 5.2, the DiagMon Client MAY send a Generic Alert to the relevant DM Server for notifying the deregistration of an inward trap. The Generic Alert MUST include the following data.

- <Meta>/<Type>: The value MUST be the alert type identifier 'urn:oma:at:diagmon:1.0:TrapDeregistered'.
- <Meta>/<Format>: The value MUST be 'int'.
- <Source>/<LocURI>: Contains the target URI reference which was invoked by trap. The value MUST be the address of ToRef/TargetURI/<x>/URI.
- <Item>/<Data>: Used to report status of the operation. The value MUST be the appropriate TrapMO Result Code defined in section 8.2.

The following is an example of the Generic Alert, TrapDeregistered.

8.2 TrapMO Result Code

The Result Code MUST be sent as an integer value in <Item>/<Data> element of the Generic Alert

| [DM] | OMA Device Management, Version 1.3. Open Mobile Alliance™. URL:http://www.openmobilealliance.org |
|---------|--|
| [DMPRO] | "OMA Device Management Protocol, Version 1.3". Open Mobile Alliance™. OMA-TS-DM-Protocol-V1_3, URL:http://www.openmobilealliance.org |

. The Result Code MUST be one of the values defined below:

| Result Code | Result Message | Informative Description of Status Code Usage |
|--------------------|--|---|
| 1400 | Registration failed due to insufficient authorizations | A trap Registration failed because it doesn't have enough rights. |
| 1401 | Deregistered due to insufficient authorizations | The Notification fails, and the relevant inward trap is deregistered. |

Appendix A. Change History

(Informative)

A.1 Approved Version History

| Reference | Date | Description |
|-----------|------|------------------|
| n/a | n/a | No prior version |

A.2 Draft/Candidate Version 1.2 History

| Document Identifier | Date | Sections | Description |
|--------------------------------|--------------|----------------|---|
| Draft Versions | 07 Oct 2010 | All | Baseline document as agreed in OMA-DM-Diag-2010-0121- |
| OMA-TS-DiagMonTrapMO-V1_2 | | | INP_Trap_MO_v1_2_Baseline |
| | | | 1.00 |
| | 16 Mar 2011 | 5, 6 | Incorporated CRs: |
| | | 7 (new) | OMA-DM-Diag-2010-013/R05-CK_1rap_Ennance |
| | | | CR_Baseline_for_Security_Considerations_of_TrapMO |
| | 31 May 2011 | 5.3.3(new), | Incorporated CRs: |
| | | 8 (new) | OMA-DM-Diag-2011-0018R3-CR_Inward_Trap_Security |
| | 9 Jun 2011 | 6.1, 6.2 | Incorporated CRs: |
| | | | OMA-DM-Diag-2011-0019R03- CR RegisterServerID for Inward Tran |
| | 21 Sep 2011 | 52 533 | Incornorated CR: |
| | 21 Sep 2011 | 7(Replaced) | OMA-DM-Diag-2011-0029R2 CR TrapMO Security Clarifications |
| | 13 Dec 2011 | 6.2 | Incorporated CR: |
| | | | OMA-DM-Diag-2011-0036R01-CR_TrapMOExt |
| | 28 Feb 2012 | 5.2, 5.3.1,6.2 | Incorporated CR: |
| | | | OMA-DM-Diag-2012-0009R01-CR_DiagMonTrapMOFrame_Fix |
| | 6 Mar 2012 | All, | Incorporated CRs: |
| | | Appendix B | OMA-DM-Diag-2012-0004R01-CR_MO_Trap_Framework_Fix |
| | 22.14 2012 | (1() | OMA-DM-Diag-2012-0010-CR_DiagMonTrapMOFrame_SCR |
| | 22 Mar 2012 | 6.1,6.2 | Incorporated CR: |
| | | | CR_DiagMonTrapMOFrame_TimeInterval |
| | 18 Apr 2012 | 5.4 | Incorporated CR: |
| | | | OMA-DM-Diag-2012-0022-CR_MOTrapFramework_MOID |
| | 7 June 2012 | 2.1, 2.2 | Changed for CONNR C017 |
| | | 6.2 | Changed for CONRR C015 |
| | | 7.1 & 7.2 | |
| | | | Incorporated CRs: |
| | | 5.2 | OMA-DM-Diag-2012-0053-CR_Trap_MO_DM_Version |
| | 10.1 0010 | All | OMA-DM-Diag-2012-0045R02-CR_CONRR_DiagMonTrapMO_fix |
| | 12 Jun 2012 | 6.2 | Incorporated CR: |
| | 14 Jun 2012 | 521520 | UMA-DM-Diag-2012-0000R01-CK_CONK_11interinterval_Fix |
| | 14 Juli 2012 | 5.5.1.5.5.2 | OMA-DM-Diag-2012-0051R02-CR CONR TriggerInwardTrap |
| | | | OMA-DM-Diag-2012-0065R01-CR_Optional_TrapID |
| | 09 Jul 2012 | 2.1 & 4 | Incorporated CR: |
| | | | OMA-DM-Diag-2012-0075-CR_RefForTrapEvents |
| | | | Removed version descriptions in Introduction as per Action Item DM- |
| | 167.10010 | | 2012-A083 |
| | 16 Jul 2012 | 2.1, 6.1, 6.2 | Incorporated CK: |
| | | | UNIA-DINI-DIAG-2012-00/ SKUS-CK_STARTERG TIME |
| Candidate Version | 09 Oct 2012 | n/a | Status changed to Candidate by TP |
| OMA-TS-DiagMonTranMO-V1 2 | 09 001 2012 | 11/a | TP Ref # OMA-TP-2012-0367- |
| | | | INP_DiagMon_V1_2_ERP_for_Candidate_Approval |
| Draft Version | 19 Nov 2012 | 6.1 | Incorporated CR: |
| OMA-TS-DiagMonTrapMOFrame-V1_2 | | | OMA-DM-Diag-2012-0098-CR_DiagMon_Trap_MO_figure |

| Document Identifier | Date | Sections | Description |
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| Candidate Version | 21 Nov 2012 | n/a | Status changed to Candidate Status by notification to TP |
| OMA-TS-DiagMonTrapMOFrame-V1_2 | | | TP Ref # OMA-TP-2012-0439- |
| | | | INP_DiagMon_V1_2_ERP_for_Notification |

(Normative)

Appendix B. Static Conformance Requirements

The notation used in this appendix is specified in [SCRRULES].

B.1 SCR for Trap MO Tree Structure

| Item | Function | Reference | Requirement |
|--------------|---|-------------|-------------|
| TRAP-T-001-M | Use of appropriate Management Object identifier for the TRAP MO node | Section 6.2 | |
| TRAP-T-002-M | Support for REQUIRED nodes under root node | Section 6.2 | |

B.2 SCR for DiagMon Client

| Item | Function | Reference | Requirement |
|--------------|---|----------------------|-------------|
| Trap-C-001-M | DM Client allows more than one DiagMon System to register on one Trap | Section 5.2 | |
| Trap-C-002-M | DiagMon Client allows DiagMon System to invoke monitoring of trap events and send notifications via Trap MOs | Section 5.3 | |
| Trap-C-003-M | Alert Type provides information on Trap MO | Section 5.3.1 | |
| Trap-C-004-M | Registration Failure Results are provided to the Trap notification recipient(s) defined by / <x>/ToRef/TargetServe r and /<x>/ToRef/TargetURI</x></x> | Sections 7.1& 7.2 | |
| Trap-C-005-O | Deregistration is provided asynchronously to the Trap notification recipient(s) | Section 8 | |

B.3 SCR for DiagMon System

| Item | Function | Reference | Requirement |
|--------------|---|-------------|-------------|
| TRAP-S-001-M | Support for the Trap Management Object | Section 6.2 | |
| TRAP-S-002-M | DiagMon System can register a Trap via Trap MOs | Section 5.2 | |
| TRAP-S-003-M | DiagMon System can receive notifications via Trap MOs | Section 5.3 | |

| TRAP-S-004-M | Registration Failure Results are received asynchronously by the DiagMon System | Sections 7.1&7.2 | |
|--------------|---|---------------------|--|
| TRAP-S-005-M | Alert Type is received that provides information on the Trap MO | Section 5.3.1 | |
| TRAP-S-006-O | Deregistration is received via Trap MOs | Section 8 | |